



# CityFibre Business Customers Special Offer Terms & Conditions

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# **BUSINESS BROADBAND (CITYFIBRE NETWORK)**

## **SPECIAL OFFER T & C'S**

Updated 16<sup>th</sup> June 2025

### **1 PRICE OFFER PROMOTIONAL TERMS**

- 1.1 These Promotional Terms and Conditions apply to new or renewing business customers who are not currently in contract and sign up to a relevant Connexin Business Broadband (CityFibre Network) package from 16<sup>th</sup> June 2025.**
- 1.2 We reserve the right to withdraw or amend any of the following Promotional Terms and Conditions at any time. Connexin can withdraw special offers from [www.connexin.co.uk](http://www.connexin.co.uk) at any time.**
- 1.3 This applies to new orders for the products described below in clause 1 as described below and placed on or after the date up to the date the offer is withdrawn. This offer applies to all order methods which are;**
  - Online via the connexin website
  - In person sales representative
  - Telesales inbound and outbound
- 1.4 If you sign up for any Connexin Business Broadband (CityFibre Network) package during this period, the following promotion(s) will be applied:**

#### **36-Month Contracts:**

- 1.4.1 Business Essential: Business Fibre 300 (300Mbps) – £34.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £44.99 will apply unless you choose to renew under alternative offers available at that time.**



- 1.4.2 Business Plus: Business Fibre 500 (500Mbps) – £39.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £54.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.3 Business Premium: Business Fibre 1000 (1000Mbps) – £44.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £59.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.4 Business Pro: Business Fibre 2500 (2500Mbps) – £59.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £74.99 will apply unless you choose to renew under alternative offers available at that time.

#### **24-Month Contracts:**

- 1.4.5 Business Essential: Business Fibre 300 (300Mbps) – £39.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £49.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.6 Business Plus: Business Fibre 500 (500Mbps) – £44.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £59.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.7 Business Premium: Business Fibre 1000 (1000Mbps) – £49.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £64.99 will apply unless you choose to renew under alternative offers available at that time.



- 1.4.8 Business Pro: Business Fibre 2500 (2500Mbps) – £64.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £79.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.5 There are no changes to any other standard prices in our standard [Price Book](#) unless stated otherwise within these Promotional Terms and Conditions.**
- 1.6 All prices exclude VAT. Free installation is subject to site survey. Standard T&Cs apply.**
- 1.7 All charges set out in our [Price Book](#) are inclusive of VAT.**
- 1.8 Our [Standard Terms & Conditions for Connexin Business Fibre Products](#) will apply when taking out this promotional offer.**
- 1.9 Any additional charges such as missed appointment fees, additional labour or extra equipment detailed in our [Price Book](#) will still apply.**
- 1.10 All offers are subject to eligibility and location. Eligibility can be checked via our website.**
- 1.11 **\*\*Continuous connectivity is set up within the SmartBiz app and requires a secondary Wi-Fi connection from a mobile hotspot, such as a mobile device or standalone cellular device.****