



CityFibre Business Customers Special Offer Terms & Conditions

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BUSINESS BROADBAND (CITYFIBRE NETWORK) SPECIAL OFFER T & C'S

Updated 5th January 2026

1 PRICE OFFER PROMOTIONAL TERMS

- 1.1 These Promotional Terms and Conditions apply to new or renewing business customers who are not currently in contract and sign up to a relevant Connexin Business Broadband (CityFibre Network) package from 5th January 2026.**
- 1.2 We reserve the right to withdraw or amend any of the following Promotional Terms and Conditions at any time. Connexin can withdraw special offers from www.connexin.co.uk at any time.**
- 1.3 This applies to new orders for the products described below in clause 1 as described below and placed on or after the date up to the date the offer is withdrawn. This offer applies to all order methods which are.**
 - Online via the connexin website
 - In person sales representative
 - Telesales inbound and outbound
- 1.4 If you sign up for any Connexin Business Broadband (CityFibre Network) package during this period, the following promotion(s) will be applied:**

36-Month Contracts:

- 1.4.1 Essential Business Fibre 150 – £34.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £53.99 will apply unless you choose to renew under alternative offers available at that time.**
- 1.4.2 Plus Business Fibre 500 – £39.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract**





expiry, the standard rate of £65.99 will apply unless you choose to renew under alternative offers available at that time.

- 1.4.3 Premium Business Fibre 1000 – £39.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £71.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.4 Pro Business Fibre 2500 – £49.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £89.99 will apply unless you choose to renew under alternative offers available at that time. Eligible for HULL postcodes only.
- 1.4.5 Pro Business Fibre 2500 – £54.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £89.99 will apply unless you choose to renew under alternative offers available at that time. Eligible outside of HULL.

24-Month Contracts:

- 1.4.6 Essential Business Fibre 150 – £34.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £59.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.7 Plus Business Fibre 500 – £39.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £71.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.8 Premium Business Fibre 1000 – £39.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £77.99 will apply unless you choose to renew under alternative offers available at that time.



- 1.4.9 Pro Business Fibre 2500 – £49.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £95.99 will apply unless you choose to renew under alternative offers available at that time. Eligible for HULL postcodes only.
- 1.4.10 Pro Business Fibre 2500 – £54.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £95.99 will apply unless you choose to renew under alternative offers available at that time. Eligible outside of HULL.

12-Month Contracts:

- 1.4.11 Essential Business Fibre 150 – £39.99 for 12 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £65.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.12 Plus Business Fibre 500 – £44.99 for 12 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £77.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.13 Premium Business Fibre 1000 – £44.99 for 12 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £83.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.14 Pro Business Fibre 2500 – £54.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £101.99 will apply unless you choose to renew under alternative offers available at that time. Eligible for HULL postcodes only.
- 1.4.15 Pro Business Fibre 2500 – £59.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £101.99 will apply unless you choose to renew under alternative offers available at that time. Eligible outside of HULL.



- 1.5** There are no changes to any other standard prices in our standard [Price Book](#) unless stated otherwise within these Promotional Terms and Conditions.
- 1.6** All prices include VAT. Free installation is subject to site survey. Standard T&Cs apply.
- 1.7** All charges set out in our [Price Book](#) are inclusive of VAT.
- 1.8** Our [Standard Terms & Conditions for Connexin Business Fibre Products](#) will apply when taking out this promotional offer.
- 1.9** Any additional charges such as missed appointment fees, additional labour or extra equipment detailed in our [Price Book](#) will still apply.
- 1.10** All offers are subject to eligibility and location. Eligibility can be checked via our website.
- 1.11** If you are in an area subject to the Gigabit Broadband Voucher Scheme Supplementary Terms, if you do not comply with your obligations to claim the voucher, you will be charged the full cost of your installation or your installation will be cancelled, depending on what steps have been taken to claim a voucher. Our Standard Terms & Conditions for Connexin Products will apply alongside our Gigabit Broadband Voucher Scheme Supplementary Terms for these areas. For home vouchers of up to £1,500 (including VAT), the installation fee is fully covered by the Gigabit Broadband Voucher Scheme. For SMEs, the installation fee of up to £3,500 (excluding VAT) is covered by the Gigabit Broadband Voucher Scheme (up to £700 of VAT will be paid by the business customer upon completion of the installation). Installation is subject to site survey and may incur additional excess construction charges.