



# KCOM Business Customers Special Offer Terms & Conditions

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# **BUSINESS BROADBAND (KCOM NETWORK)**

## **SPECIAL OFFER T & C'S**

Updated 5th January 2026

### **1 PRICE OFFER PROMOTIONAL TERMS**

- 1.1 These Promotional Terms and Conditions apply to new or renewing business customers who are not currently in contract and sign up to a relevant Connexin Business Broadband (KCOM Network) package from 5th January 2026.**
- 1.2 We reserve the right to withdraw or amend any of the following Promotional Terms and Conditions at any time. Connexin can withdraw special offers from [www.connexin.co.uk](http://www.connexin.co.uk) at any time.**
- 1.3 This applies to new orders for the products described below in clause 1 as described below and placed on or after the date up to the date the offer is withdrawn. This offer applies to all order methods which are.**
  - 1.3.1 Online via the connexin website**
  - 1.3.2 In person sales representative**
  - 1.3.3 Telesales inbound and outbound**
- 1.4 If you sign up for any Connexin Business Broadband (KCOM Network) package during this period, the following promotion(s) will be applied:**

#### **36-Month Contracts:**

- 1.4.1 Essential Business Fibre 100 - £34.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £53.99 will apply unless you choose to renew under alternative offers available at that time.**
- 1.4.2 Plus Business Fibre 500 - £39.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract**



expiry, the standard rate of £65.99 will apply unless you choose to renew under alternative offers available at that time.

- 1.4.3 Premium Business Fibre 1000 – £49.99 for 36 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £71.99 will apply unless you choose to renew under alternative offers available at that time.

#### **24-Month Contracts:**

- 1.4.4 Essential Business Fibre 100 – £34.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £59.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.5 Plus Business Fibre 500 – £39.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £71.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.6 Premium Business Fibre 1000 – £49.99 for 24 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £77.99 will apply unless you choose to renew under alternative offers available at that time.

#### **12-Month Contracts:**

- 1.4.7 Essential Business Fibre 100 – £39.99 for 12 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £65.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.8 Plus Business Fibre 500 – £44.99 for 12 months. This price will remain fixed throughout the contract's lifetime. Upon contract expiry, the standard rate of £77.99 will apply unless you choose to renew under alternative offers available at that time.
- 1.4.9 Premium Business Fibre 1000 – £54.99 for 12 months. This price will remain fixed throughout the contract's lifetime. Upon contract



expiry, the standard rate of £83.99 will apply unless you choose to renew under alternative offers available at that time.

- 1.5 There are no changes to any other standard prices in our standard Price Book unless stated otherwise within these Promotional Terms and Conditions.**
- 1.6 All prices include VAT. Free installation is subject to site survey. Standard T&Cs apply.**
- 1.7 All charges set out in our Price Book are inclusive of VAT.**
- 1.8 Our Standard Terms & Conditions for Connexin Business Fibre Products will apply when taking out this promotional offer.**
- 1.9 Any additional charges such as missed appointment fees, additional labour or extra equipment detailed in our Price Book will still apply.**
- 1.10 All offers are subject to eligibility and location. Eligibility can be checked via our website.**